



# SZGMC Integrated Management System Policy

Sheikh Zayed Grand Mosque Centre (SZGMC) aspires to be a globally renowned center dedicated to promoting the values of tolerance in Islamic culture, fostering intercultural dialogue, and upholding the principles of peaceful coexistence among the world's diverse cultures. It also aims to serve as a distinguished national and religious landmark, attracting tourism with its exemplary Islamic architecture and establishing itself as a destination that embodies the humanitarian legacy of the late Sheikh Zayed bin Sultan Al Nahyan. This commitment is realized through a structured framework centered on the following pillars:

**Happiness and Safety of All Mosque Worshippers, Visitors, Clientele, and Staff:** A steadfast commitment to upholding the highest standards of comfort, safety, and occupational health, ensuring an inclusive and enriching experience for all worshippers and visitors, as well as the Centre's clientele—both individuals and institutions—and its staff.

**Continuous Improvement:** The Centre is committed to implementing the requirements of the Quality, Safety, and Occupational Health Management System in accordance with ISO 9001:2015 and ISO 45001:2018 standards. This ensures the highest levels of quality, safety, and occupational health in the services it provides, while allocating the necessary resources and setting strategic objectives to achieve excellence.

## Integrated Management System Policy

**Quality, Safety, and Occupational Health Management System:** The Centre reaffirms its commitment to continuous improvement by enhancing the efficiency of its personnel across all specializations, strengthening the principles of quality, safety, and occupational health, and fostering a culture of ongoing process and procedural development. It also takes all necessary measures to mitigate risks and prevent incidents within the Centre.

**Compliance with Laws and Regulations:** The Centre is committed to full compliance with all applicable legal and regulatory requirements in the United Arab Emirates concerning the Quality, Safety, and Occupational Health Management System.

This policy is publicly available, and all Centre employees are fully aware of its commitments and are obligated to actively contribute to its implementation.

SZGMC Director General